

DTV Consumer Education Quarterly Report
Second Quarter 2009 (covering April - June)

MB Docket No. 07-148

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Dakota Central Telecommunications Cooperative, Inc. ("Dakota Central") is a 700 MHz Upper and Lower Band licensee that provides common carrier landline telephone exchange services. As an eligible telecommunications carrier, Dakota Central has conducted consumer education outreach concerning the transition from analog broadcast television service to digital broadcast television (DTV).

Lifeline/Link-Up customers have been notified monthly that after June 12, 2009, full-power analog programming will end, and analog-only televisions may be unable to display full-power television programming unless the viewer takes action. Customers have been notified that a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting, and that information about the DTV transition is available from www.DTV.gov, and from www.dtv2009.gov or 1-888-CALL-FCC (TTY 1-888-TELL-FCC) and 1-888-DTV-2009 (TTY 1-877-530-2634) for information about subsidized coupons for digital-to-analog converter boxes.

DTV education information has been included in Lifeline/Link-Up publicity campaigns, and Dakota Central personnel have fielded calls about the DTV transition. A link to the FCC's Consumer Facts Troubleshooting Guide has been posted on Dakota Central's website and printed on billing invoices, and the factsheet has been made available in retail outlets. Dakota Central continued to provide consumers with information about the DTV transition through June 2009.

URGENT CUSTOMER BILLING NOTICE

Due to changes in billing software, you did not receive your usual DCT billing statement on May 25th for service from May 16th through June 15th. Rather, you are receiving this statement on/around June 11th for service from May 16th through June 30th. This bill will be equal to 1 1/2 times your typical monthly service as it will cover a six week period. Please be aware that this is the only time you will be billed for 1 1/2 months of service. All subsequent bills will be your usual monthly rate and cover service spanning from the first of the month to the end of the month.

IF YOU HAVE AUTOMATIC PAYMENT WITHDRAWAL, PLEASE PLAN FOR A BILL EQUALING 1 1/2 TIMES YOUR TYPICAL MONTHLY BILL.

If you have any questions, please feel free to call 1.800.771.0974 or 1.701.652.3184.

CUSTOMER NOTICE

The nationwide switch to digital television broadcasting will be complete on June 12, 2009, but your local television stations may switch sooner. After the switch, the analog-only television sets that receive TV programming through an antenna will need a converter box to continue to receive over-the-air TV. Watch your local stations to find out when they will turn off their analog signal and switch to digital-only broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players and similar products.

Information about the DTV transition is available from your local

CHANGE OF ADDRESS

Effective Date _____

NAME _____

NEW ADDRESS _____

CITY _____ STATE _____ ZIP _____ - _____

CREDIT CARD PAYMENT

☐ Please charge my ☐ MasterCard ☐ Visa for the amount of \$ _____ . _____

Name on Credit Card _____

Credit Card Number _____

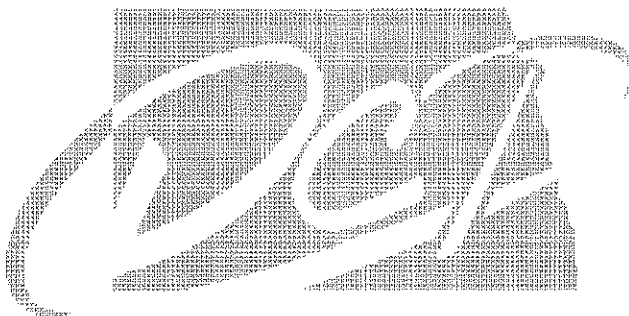
Credit Card Expiration Date _____ Credit Card PIN Number _____

Authorized Signature (required) _____



RAMEY CLAUDIA
ACCOUNT NO: 7385100
TELEPHONE NO: (701)435-2126
BILL DATE: 06/10/2009
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television stations, www.DTV.gov, or 1-888-CALL-FCC (TTY 1-888-TELL-FCC),
and from www.dtv2009.gov or 1-888-DTV-2009 (TTY 1-877-530-2634) for
information about subsidized coupons for digital-to-analog converter boxes.



Digital Television (DTV) Transition Delay

What It Means For You

What Is The DTV Delay Act?

Congress recently passed the DTV Delay Act, which extends the deadline for full-power broadcast TV stations to complete the DTV transition from February 17, 2009 to June 12, 2009. The new law allows more time for consumers to be prepared for the DTV transition. However, Congress did not require stations to continue broadcasting in analog after February 17th, and stations may choose to complete their transition, and stop broadcasting in analog, before June 12th.

What Does This Mean For Me?

If you have one or more analog televisions that receive free over-the-air TV programming with an outdoor antenna or "rabbit ears" on the TV, you will need to be prepared. You have three options:

1. You can purchase a digital-to-analog converter box that plugs into your existing TV set. The boxes cost between \$40-\$70 and are available at electronics retailers nationwide. Households can request up to two \$40 coupons towards the purchase of converter boxes. By installing a converter box, you will be able to continue watching free "over-the-air" television on an analog set.
2. You can purchase a new television set with a built-in digital tuner.
3. You can subscribe to a pay TV service, like DCTV or Central Dakota TV (where available), satellite or cable to get the local broadcast stations you want.

How do I get my converter box coupons and how long are the coupons active?

You may apply for up to two \$40 coupons per household. To get your coupons call 1-888-388-2009, go online at www.DTV2009.gov or mail an application request to P.O. Box 2000, Portland, OR 97208-2000. You will receive your coupon(s) in the mail and they are good for 90 days after mailing. The expiration date will be printed on the coupon.

Will I still need an antenna to receive DTV over-the-air?

Yes. An antenna is required for you to continue watching free, over-the-air television after the digital transition. Visit www.antennaweb.org to determine which outdoor antenna is best for you.

There are many more questions, and if your questions have not been answered here go online to: http://www.dtvanswers.com/dtv_faqs.html or give us a call and we'll assist you. Just remember if you are a DCTV customer, you're already ready; no new TV or converter box purchases are necessary. Just continue enjoying your digital TV programming from Dakota Central.

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DIGITAL TV TRANSITION

IMPORTANT INFORMATION REGARDING DIGITAL TV TRANSITION

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Information about the DTV transition is available from **your local television stations**, www.DTV.gov, or **1-888-CALL-FCC (TTY 1-888-TELL-FCC)**, and from www.dtv2009.gov or **1-888-DTV-2009 (TTY 1-877-530-2634)** for information about subsidized coupons for digital-to-analog converter boxes.

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